

At Raffemet Commodities B.V. ("Raffemet") we are committed to upholding the highest privacy and data protection standards in order to ensure that we protect the information entrusted to us by our customers, suppliers and service providers, our website visitors and all those with whom we communicate.

We believe in transparency in how we handle information and are committed to fulfilling the requirements under the General Data Protection Regulation (herein referred to as "GDPR").

In this privacy statement we use the terminology as defined in the GDPR.

Purposes of personal data processing

We only process personal data such as, for example, your name, contact details, financial information for the following purposes:

- concluding and executing contracts with you;
- processing personal data to meet legal obligations in the jurisdictions we operate in;
- legitimate business interests if these do not fall within the scope of the performance of a contract with you or pursuant to a legal obligation.

We ensure that your personal data is only available to those people who have a legitimate need to know.

Using and sharing of personal data

We may share your personal data with Raffemet affiliates and our service providers. We may share such information for such purposes as performing the contractual obligations and/or fulfilling applicable legal requirements.

We will only share your personal data with external third parties with your consent or where required or permitted by law. We will share your personal data with amongst other below third parties or successors thereof:

- Raffemet affiliates, agents and service providers, as well as our legal representatives,
- our external auditors
- the national data protection supervisory authorities and any competent courts or judiciary authorities pursuant to data protection disputes (only upon their request, submitted on legitimate grounds)

We will retain information about you for as long as necessary to fulfil the purpose for which it was collected and to comply with legal requirements.

Cookies

Cookies are small files that record and store in your computer the details of your activity when visiting a website. Cookies help to analyse web traffic and allow web applications to respond to you as an individual. Our website uses functional cookies that are essential for the website and for its features to work properly. We do not sell any advertising space and do not collect information on how you use the website. We do not use analytical cookies, such as Google Analytics cookies. You can prevent cookies from being saved on your end device by setting your browser to not accept cookies. Also you can delete cookies stored on your end device at any time.

Queries and other rights

Data subjects have rights under the GDPR regarding any personal data which we process, such as the right to access, to correct, to remove, to restrict or to process and to port personal data.

For any queries with regards to your personal data and our use thereof please contact us at privacy@raffemet.eu. If you believe that we do not comply with privacy and data protection regulations, you may file a complaint at privacy@raffemet.eu or alternatively with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) at www.autoriteitpersoonsgegevens.nl.